



UX IN LIBRARIES PACIFIC - 'OPPORTUNITY AND INSPIRATION'

Venue: State Library Queensland, 2–4 November 2026

PROVISIONAL PROGRAMME

Monday 2 November

Time	Session	Presenter
am	Optional Pre-conference Workshop: 'UX 101' <i>A half-day introduction to user experience work in libraries. Why is UX important and what does the process involve? Try out some key UX research methods and consider how to respond to UX research data with UX design. Suitable for beginners or as a refresher.</i>	Andy Priestner
pm	Welcome to UX in Libraries Pacific	UXLibs Committee
	Opening address	ANDY PRIESTNER <i>(UX consultant; founder of 'UXLibs')</i>
	- 'The 7 habits of a highly effective UX researcher' >> read summary	
	Keynote 1	KIM TAIRI <i>(University Librarian, AUT)</i>
	- 'He aha te mea nui? UX, relationality and intergenerational design' >> read summary	
	Delegate presentations (Session 1) <i>An opportunity for delegates to share ideas, successes, and lessons learned with peers who understand the opportunities and pressures of UX work in library environments. Applications to present are currently open via our Call for Papers.</i>	Various
eve	Social evening at The Rose & Crown, South Bank, Brisbane	

Tuesday 3 November

am	Welcome to Day 2	Andy Priestner
	Keynote 2	VICKI MCDONALD <i>(State Librarian and CEO, SLQ)</i>
	- 'From building to belonging: how the legacy of the Millennium Library Project has influenced the State Library of Queensland' >> read summary	



Tuesday 3 November continued...

Time	Session	Presenter
am	Team Challenge <i>Join forces with fellow delegates in an energising challenge designed to unlock your creativity and put UX approaches, and the mindset required to apply it, into practice.</i>	
pm	Keynote 3 - 'Conversations with constraints' >> read summary	DONNA SPENCER <i>(Product designer, MakerX)</i>
	Delegate presentations (Session 2)	Various
eve	Gala Dinner at Royal on the Park Hotel, Brisbane	

Wednesday 4 November

am	Welcome to Day 3	UXLibs Committee
	Keynote 4 - 'The Wisdom of the Crowd – make user behaviour your design North Star' >> read summary	KAT CUTTRISS <i>(Canterbury University Librarian)</i>
	Delegate presentations (Session 3)	Various
pm	Practical workshops (Sessions 1 and 2) <i>Build your skills with practical, interactive sessions that help you apply UX methods directly to your library's services, spaces, and digital touchpoints.</i>	Various
	Expert panel Q&A / Conference review	Committee and others